New Cellular End Points are Here!

Bogue Banks Water Corporation is proud to announce that we are now offering Orion cellular endpoints as an upgrade for customers. Endpoints are transmitting antennas on the meters that send out the meter readings to our technician's receiving devices. The endpoints that are included with the meter upgrades are not cellular based, but instead 'talk' to our in vehicle reading systems.

However, cellular based endpoints 'talk' by - you guessed it - cell towers! A smart phone app is available that will communicate with the cellular endpoint, giving the customer real time 24/7 info about the water flowing (or not flowing) through the meter.

What are the benefits to having one of these cellular endpoints? Well, with the smart phone app, you will be able to see daily meter readings. You can set up alerts in your app to let you know when usage exceeds a certain amount or when there is constant flow for more than a few hours. These alerts can also be sent to multiple contacts (for example, your maintenance company). If a pipe leaks you can know in minutes, rather than days or weeks! Other potential benefits include monitoring your irrigation usage in the summer or checking for usage when no one is supposed to be at the residence. For more information on how the app works and what it can show you, visit: <u>https://www.youtube.com/watch?v=9xzSZ0ImI-s</u>

The cellular endpoints do cost more than the standard we install and carry an additional monthly charge for the cellular service, cloud storage, and access to the "Eye on Water" app. We are offering customers the opportunity to replace their current endpoint with a cellular one for a one time install charge of \$40.00 and a \$1.00/month service fee to cover the cellular service. Currently this is limited to the first 500 customers to sign up. Once all the meter upgrades are completed or after the first 500 units are sold, the one-time charge for the cellular endpoint will be \$140.00. The \$1.00/month will stay the same.

Please call our office if you would like more information.